











GOVERNMENT MENTAL HEALTH & PSYCHOSOCIAL SUPPORT SERVICES

A CHILD AND YOUTH-FRIENDLY VERSION







HEADS UP!

Names and contact information can change!
To view the most up to date version of this Directory,
SCAN THE QR CODE below or visit bit.ly/reachout246



THANK YOU.

UNICEF for the Eastern Caribbean Area, USAID, The Healthy Caribbean Coalition/Healthy Caribbean Youth, and Let's Unpack It would like to express our gratitude to all the Government stakeholders who participated in the data collection that made the development of this Directory possible.

A special thank you to the Let's Unpack It and UNICEF Caribbean National Youth Mental Health Focal Points for their support in this project. We hope that this Directory truly helps you on your mental health journey!

Please note that the information shared in your printed version of this directory may be subject to change by the service providers. Please visit www.youngcaribbeanminds.com for periodic updates.

Published in January 2024.





This Child and Youth Mental Heath and Psychosocial Support (MHPSS) Services Directory is an open and public resource of <u>free government services</u> available in Grenada. The directory highlights public services that are targeted towards children, adolescents, youth, and their families.

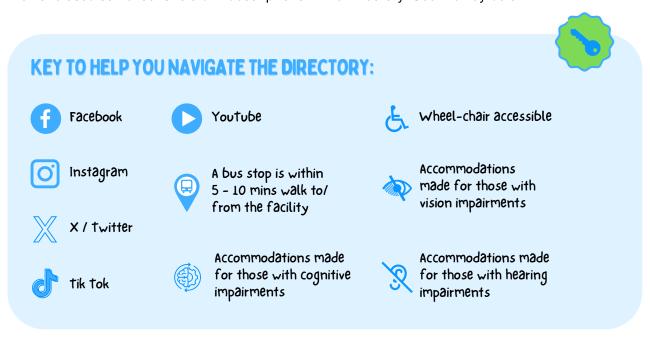
Everyone can use this resource.

The Directory contains a summary of services which are categorized by sectors, including Health, Education, Social Services, Justice, and Disaster Management. It also includes a detailed overview of the key services offered by each entity.

these details may include:

- the target Audience
- > the Language in which services are offered
- → How to access services
- → Accessibility Accommodations
- Other important information to note

We have used some icons to aid in descriptions in the Directory. See the key below:







SUMMARY OF FREE GOVERNMENT SERVICES

HOTLINE NUMBERS

CHILD PROTECTION AUTHORITY

1-473-533-6990

SPECIAL VICTIMS UNIT

400

STUDENT SUPPORT SERVICES

Audience: Children (0-11); Adolescents (12-17) and Parents

Primary Phone: 1-473-440-2737

1-473-414-1075

SOCIAL CARE UNIT GRENADA YOUTH CENTER

Audience: Adults (18+)

Primary Phone: 1-473-439-9923 **Secondary Phone:** 1-473-537-0882

PSYCHOSOCIAL SUPPORT UNIT

Audience: Parents; Families and Adults (18+)

Primary Phone: 1-473-440-2269

CHILD PROTECTION AUTHORITY

Audience: Children (0-11); Adolescents (12-17) and

Parents

1-473-435-0293 **Primary Phone:** 1-473-440-6990 **Secondary Phone:** 1-473-533-6990

WhatsApp:

MOUNT GAY PSYCHIATRIC **HOSPITAL**

Audience: Children (0-11); Adolescents (12-17), Adults (18+); Families and Parents

Primary Phone: 1-473-440-3272

1-473-440-3154

SPECIAL VICTIMS UNIT ROYAL GRENADA POLICE FORCE

Audience: Children (0-11); Adolescents (12-18); Adults (18+); Parents and Families

Primary Phone: 1-473-440-4739



SUMMARY OF FREE GOVERNMENT SERVICES

COMMUNITY CLINICS

Audience: Children (0-11); Adolescents (12-17); Adults (18+); Families and Parents

Mental Health Clinics:

St. George's District

Primary Phone:

1-473-440-3272

1-473-440-3154

St. David's District

Primary Phone:

1-473-444-6249

St. Andrew's District

Primary Phone:

1-473-442-7623

1-473-442-7443

St. Patrick's District

Primary Phone:

1-473-442-9337

St. John's District

Primary Phone:

1-473-444-8414

1-473-444-8764

Carriacou & Petite

Martinique

Primary Phone:

1-473-443-6415

NATIONAL DISASTER MANAGEMENT AGENCY

Audience: Children (0-11); Adolescents (12-17); Adults (18+); Parents and Families

Primary Phone:

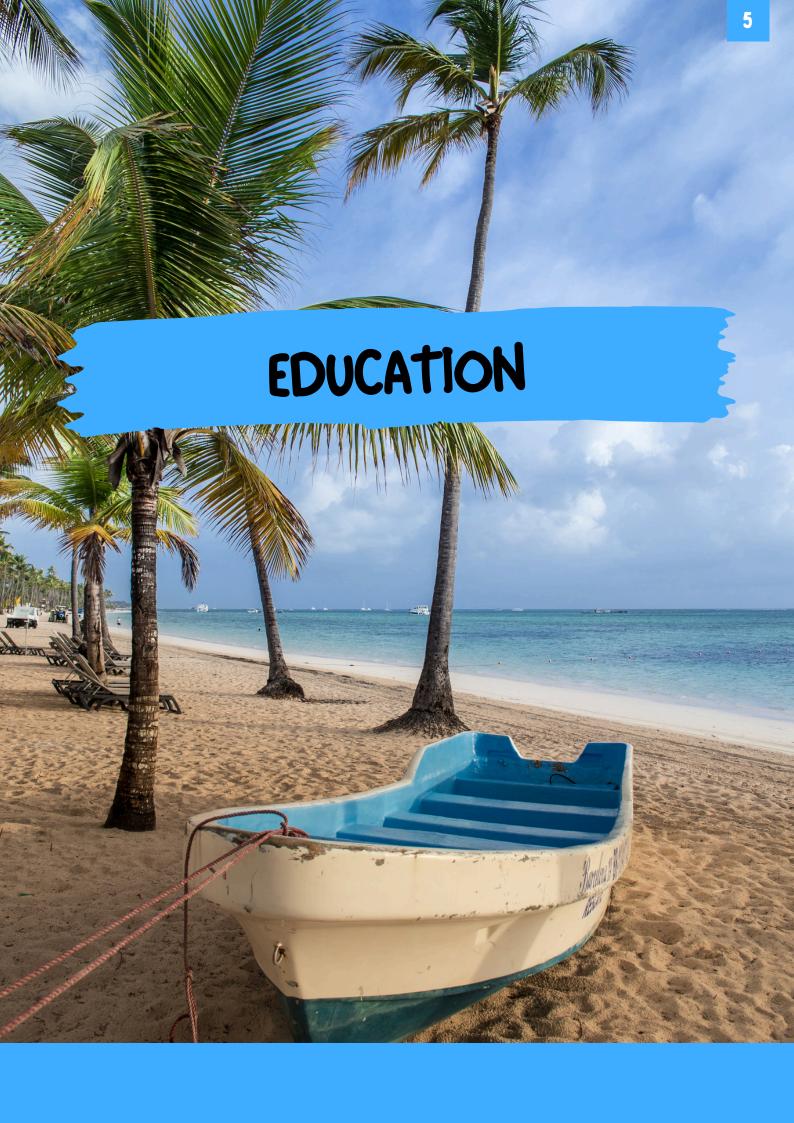
1-473-440-8390

*NaDMA does not offer MHPSS Services as it primarily serves as a coordinating mechanism in disasters.











STUDENT SUPPORT SERVICES

Student Support Services is that part of the education system which provides a group of essential services and student development programmes to help each student achieve their full potential by removing barriers to the same and ensuring their retention and graduation from one academic stream to another. The main objective of the Student Support Services Unit is to provide leadership, services and support to strengthen the capacity of schools, families and communities to ensure the success of all students through collaboration in the educational process.



SOME SERVICES OFFERED:

- Anger Management
- > Child-centered therapy
- → General Counselling
- > Alcohol/Drug Abuse Prevention
- > Suicide Prevention
- Group therapy/Interventions

ACCESSIBILITY: 5



THE DETAILS:

Audience: Children (0-11); Adolescents (12-17) and Parents

Language: English

Address: Botanical Gardens, Tanteen, St.

George's, Grenada

Hours of Operation: Monday - Friday

8:00AM - 3:00PM

Contact Details:

Primary Phone: 1-473-440-2737

1-473-414-1075

Email: moe@moe.edu.gd



Ministry of Education Grenada



Moegrenada

UNDER 18?:

You can make an appointment in person by visiting the facility. However, appointments are not mandatory.

You can also access services by walking in and referral. You are not required to be accompanied by an adult to access services and you do not need parent consent. You can bring a friend to the appointment.

18 AND OVER?:

Only parents can access services. They can make appointments by phone and in person by facility. Appointments visiting the mandatory.

Wait time for appointment: Same Day Typical length of session: 30 to 45 minutes







SOCIAL CARE UNIT GRENADA YOUTH CENTER

The Social Care Unit was established to provide a safe confidential space in which young people can receive the psychosocial support services they need to cope with and or alleviate their emotional and social distresses. At present, the Unit offers mentoring and referrals as the primary methods of intervention.



KEY SERVICES OFFERED:

Mentoring

Referrals



THE DETAILS:

Audience: Adults (18+)

*Social Care Unit caters to youth that are in the Ministry programmes

Language: English

Address: Imani Secretariat, Morne Rouge

Grand Anse, St. George

*Services are also provided in Carriacou

Hours of Operation: Monday - Friday

8:00AM - 4:00PM

*All agencies are closed on public holidays

Contact Details:

Primary Phone: 1-473-439-9923 Secondary Phone: 1-473-537-0882 Email: youthcoordinator@youth.gov.gd

UNDER 18?:

Services are only available to persons over the age of 18.

18 AND OVER?:

The Unit services are offered to youth who participate in the IMANI programme for persons between the ages of 18 and 35.

Session are dependent on the nature of the issue



PSYCHOSOCIAL SUPPORT UNIT

The Psychosocial Support Unit works within the Ministry of Social Development, Housing and Community Development and Gender Affairs to provide counselling.



SOME SERVICES OFFERED:

- Anger Management
- > Clinical Mental Health Counselling
- > Cognitive Behaviour therapy
- Family therapy
- General Counselling
- Suicide Prevention

^{*}Support Groups for those who are victims of domestic violence.



THE DETAILS:

Audience: Adults (18+); Parents and Families

Language: English

Address: Eric Matthew Gary, Botanical

Stet Gelorgieibue and Ardacou have sub offices.

Hours to Operation: Monday - Friday 8:00AM - 4:00PM

Contact Details:

Primary Phone: 1-473-440-2269



Ministry of Social & Community Development, Housing and Gender Affairs

UNDER 18?:

You can access services by walking in and referral. Parent consent is needed to access services and you are required to be accompanied by a trusted adult.

You can bring a friend to the appointment.

18 AND OVER?:

You can make an appointment by phone and Whatsapp. However, appointments are not mandatory.

You can also access services by walking in and referral.

Wait time for appointment: Less than 2 weeks Typical length of session: 45 minutes to 1 hour



CHILD PROTECTION AUTHORITY

The Child (Protection and Adoption) Act (2010) replaced the Child (Protection) Act (2001) and offers protection for children who are exposed to abuse. The Act includes the following: a definition of a "child in need of care and protection" that includes all forms of physical, sexual and emotional abuse, as well as exposure to domestic violence, neglect, and abandonment; mandatory reporting by professionals in the care and service of children if there is knowledge or suspicion of any form of child abuse; provisions for adoption, thereby reducing the opportunity for trafficking and abuse; and establishes the Child Protection Authority as the single agency responsible for addressing matters regarding the care, protection and adoption of children.



KEY SERVICES OFFERED:

- > Anti-bullying Programmes
- > Child-centered therapy
- Crisis Intervention
- General Counselling
- → Suicide Prevention
- > trauma-based Counselling



THE DETAILS:

Audience: Children (0-11); Adolescents (12-17) and Parents

Language: English

Address: Calivigny, P O. Box 1962, St. George

Grenada

*Services are also offered to those in Petite Martinique and Carriacou

Hours of Operation: Monday - Friday

8:00AM - 4:00PM

Contact Details:

Primary Phone: 1-473-435-0293 Secondary Phone: 1-473-440-6990 WhatsApp: 1-473-533-6990 Hotline: 1-473-533-6990

Email: info@cpagrenada.org



Child Protection Authority Grenada



Childprotectiongrenada

ACCESSING SERVICES

UNDER 18?:

You can access services by walking in (if an existing client) and referrals which can be issued by court, schools, other social service agencies, police and parents. Referrals are needed to access counselling services.

Parent consent is also required to access services. Initially, you are required to be accompanied by a trusted adult to access services. You can also bring a friend to the appointment.

18 AND OVER?:

Services are not accessible to those over 18 unless the individual is a client and has turned 18. If the individual is a former client and reaches out, help may be provided or a referral made.

Appointments in these are cases **mandatory** and can be made **by phone**, **WhatsApp**, or **in person** by visiting the facility.

Wait time for appointment: Less than 2 weeks Typical length of session: 45 minutes to 1 hour



today is a good day to be kind to your mind.





MOUNT GAY PSYCHIATRIC HOSPITAL COMMUNITY SERVICES

Mount Gay Psychiatric Hospital provides psychiatric services, which include Hospital (clients warded) and Community Services. Community Mental Health Nurses provide services to clients in every Health District, additionally Community Mental Health Clinics are conducted in every Health District once per month, except for St. George's where clinics are conducted weekly.



SOME SERVICES OFFERED:

- > Child-Centered therapy
- > Clinical Mental Health Counselling
- → Family therapy
- General Counselling
- → Psychiatry
- Social Work Services

ACCESSIBILITY: 👆 🖳





UNDER 18?:

You can access services by referral. You need parent consent to access services and are required to be accompanied by a trusted adult. 18 AND OVER?:

You can make appointments by phone and in person. You can also access services by walking in and referrals.

Note that all admissions should go through Accident and Emergency mostly however, this may vary based on the

Wait time for any appointment: Less than 1 week Typical length of session: 30 to 45 minutes

THE DETAILS:

Audience: Children (0-11); Adolescents (12-17), Adults (18+); Families and Parents

Language: English

Mental Health Clinics:

St. George's District *Thursdays - 8.00AM - 4.00PM

St. David's District

*1st Wednesday of the Month 8:00AM - 4:00PM

St. Andrew's District

*2nd Wednesday of the Month 8:00AM - 4:00PM

St. Patrick's District

*3rd Wednesday of the Month 8:00AM - 4:00PM

St. John's District

*4th Wednesday of the Month 8:00AM - 4:00PM

Carriacou & Petite

Martinique *1st Friday of the Month 8:00AM - 4:00PM

Mount Gay Psychiatric Hospital

*24 Hours daily

Child Health Clinic

*Tuesdays -8:00AM - 4:00PM

Primary Phone:

1-473-440-3272 1-473-440-3154

Primary Phone:

1-473-444-6249

Primary Phone:

1-473-442-7623 1-473-442-7443

Primary Phone:

1-473-442-9337

Primary Phone:

1-473-444-8414 1-473-444-8764

Primary Phone:

1-473-443-6415

Primary Phone:

1-473-440-3272 1-473-440-3154







SPECIAL VICTIMS UNIT ROYAL GRENADA POLICE FORCE

The Special Victims Unit coordinates, monitors and provides guidance for the effective and timely investigation of all matters related to special victims. We collaborate with other stakeholders to ensure appropriate and timely intervention and support for all victims. We provide support in terms of medical assistance and also referrals to the other support agencies. We investigate matters and either issue warnings, hold case conferences, or bring matters before the court.



SERVICES OFFERED:

- Community Outreach
- > Community Education





THE DETAILS:

Audience: Children (0-11); Adolescents (12-18); Adults (18+); Parents and Families

*Special Victims Unit specifically manages all reports of Domestic Violence, Sexual Violence and Child Abuse.

Language: English

Address: H.A.Blaize Street, St. George,

Hours to Operation: Monday - Friday

8:00AM - 4:00PM

Contact Details:

1-473-440-4739 **Primary Phone:**

1-473-406-7897

WhatsApp: 1-473-456-7806

Hotline: 400

Email: Specialvictimsunit400@Outlook.com



Royal Grenada Police Force

UNDER 18?:

You can access support by walking in and referrals, which are mandatory.

Parental consent is needed to access support.

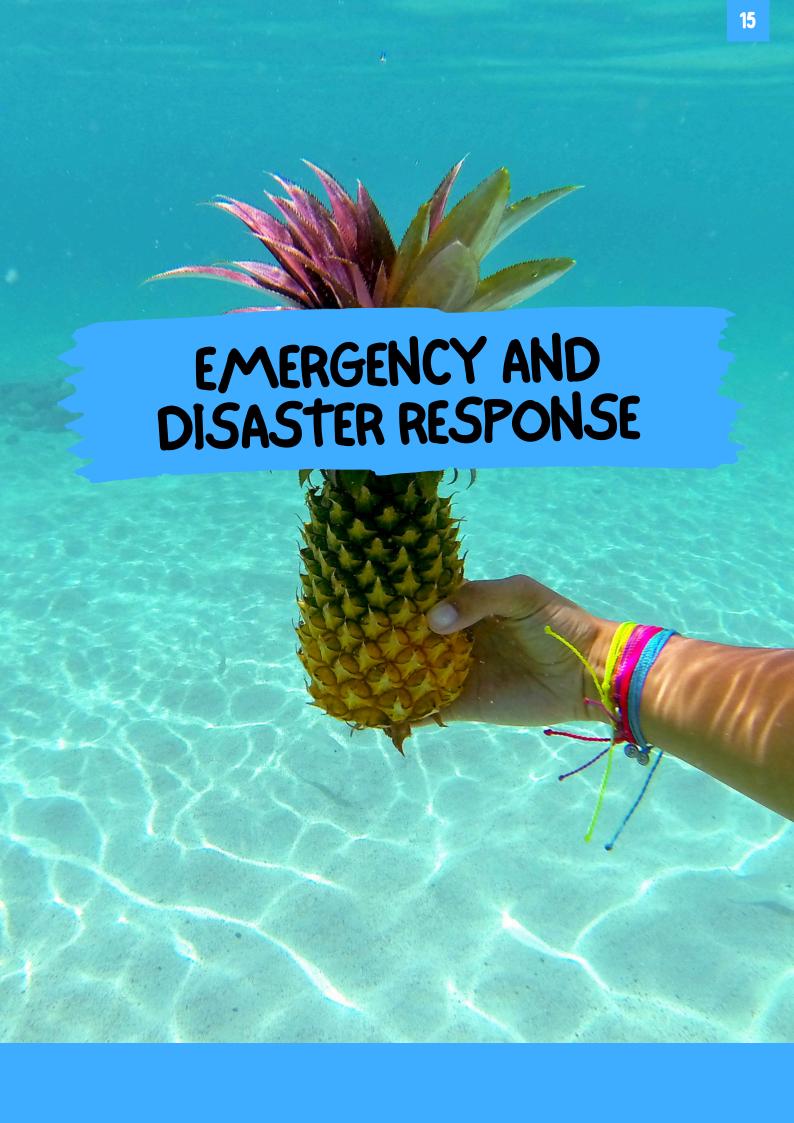
18 AND OVER?:

You can make an appointment by phone or in person by visiting the facility.

You can also access support by walking in.

Wait time for appointment: Same Day Typical length of session: Less than 30 minutes







NATIONAL DISASTER MANAGEMENT AGENCY (NADMA)

NaDMA is the Agency responsible for coordinating all disaster management activities throughout Grenada, Carriacou and Petite Martinique. The mission of the NaDMA is to reduce the loss of life and property within Grenada, Carriacou and Petite Martinique by ensuring that adequate preparedness, response and mitigation measures are in place to deal with the impact of hazards. The vision of the Agency is to develop a culture of prevention and safety among all sectors of society.

NaDMA does not offer MHPSS Services as it primarily serves as a coordinating mechanism in disasters. It may make referrals to other agencies.

ACCESSIBILITY: 👆 🖳





THE DETAILS:

Audience: Children (0-11); Adolescents (12-17);

Adults (18+); Parents and Families *The Department focuses on persons affected by hazard/disaster events

Language: English

Address: Morne Jaloux, St. George, Grenada *Services are also offered to those in Petite Martinique and

Contact Details:

Primary Phone: 1-473-440-8390 **Secondary Phone:** 1-473-440-8391 1-473-440-8392

Email: admin@nadma.gd



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