



USAID
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**LET'S
UNPACK
IT**

unicef
for every child

DIRECTORY OF

GOVERNMENT MENTAL HEALTH & PSYCHOSOCIAL SUPPORT SERVICES

A CHILD AND YOUTH-FRIENDLY VERSION

ST. VINCENT + THE GRENADINES





HEADS UP!

Names and contact information can change!
To view the most up to date version of this Directory,
SCAN THE QR CODE below or visit bit.ly/reachout784



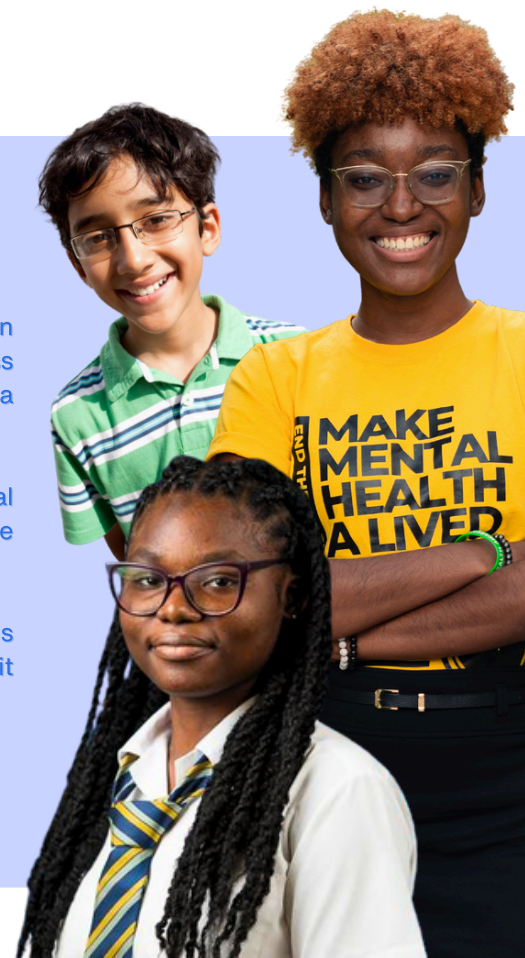
THANK YOU.

UNICEF for the Eastern Caribbean Area, USAID, The Healthy Caribbean Coalition/Healthy Caribbean Youth, and Let's Unpack It would like to express our gratitude to all the Government stakeholders who participated in the data collection that made the development of this Directory possible.

A special thank you to the Let's Unpack It and UNICEF Caribbean National Youth Mental Health Focal Points for their support in this project. We hope that this Directory truly helps you on your mental health journey!

Please note that the information shared in your printed version of this directory may be subject to change by the service providers. Please visit www.youngcaribbeanminds.com for periodic updates.

Published in January 2024.





HOW TO USE THIS DIRECTORY

This Child and Youth Mental Health and Psychosocial Support (MHPSS) Services Directory is an open and public resource of [free government services](#) available in St. Vincent and the Grenadines. The directory highlights public services that are targeted towards children, adolescents, youth, and their families.

Everyone can use this resource.

The Directory contains a summary of services which are categorized by sectors, including Health, Education, Social Services, Justice, and Disaster Management. It also includes a detailed overview of the key services offered by each entity.

these details may include:

- ➔ The target Audience
- ➔ The Language in which services are offered
- ➔ How to access services
- ➔ Accessibility Accommodations
- ➔ Other important information to note

We have used some icons to aid in descriptions in the Directory. See the key below:

KEY TO HELP YOU NAVIGATE THE DIRECTORY:



Facebook



Youtube



Wheel-chair accessible



Instagram



A bus stop is within
5 - 10 mins walk to/
from the facility



Accommodations
made for those with
vision impairments



X / Twitter



Tik Tok



Accommodations made
for those with cognitive
impairments



Accommodations made
for those with hearing
impairments





SUMMARY OF FREE GOVERNMENT SERVICES

HOTLINE NUMBERS

CHILD ABUSE AND DIVERSION HOTLINE

1-784-493-6569
1-784-493-7576

CHILD ABUSE HOTLINE

4211

DOMESTIC VIOLENCE HOTLINE

4210/4211
*Hours of Operation - 8.00AM - 4.00PM

STUDENT SUPPORT SERVICES

Audience: Children (0-11); Adolescents (12-17); Adults (18+); Parents and Families

Primary Phone: 1-784-457-1188

COUNSELLING DEPARTMENT ST. VINCENT AND THE GRENADINES COMMUNITY COLLEGE

Audience: Adolescents (12-17); Adults (18+); Parents and Families

Primary Phone: 1-784-457-4503

*Counsellor office extensions:
368 (Counsellor Room 2)
375 (Counsellor Room 1)*

CHILD DEVELOPMENT DIVISION

Audience: Children (0-11) and Adolescents (12-17)

Primary Phone: 1-264-497-2874
*Director of Family Services
Ext. 2905*

GENDER AFFAIRS

Audience: Adolescents (12-17) and Adults (18+)

Primary Phone: 1-784-456-1111
*Coordinator of Gender
Affairs Ext.3870*
Ext 3869



★ Gentle Reminder: In a moment of crisis, reaching out is the kindest thing you can do for yourself.



SUMMARY OF FREE GOVERNMENT SERVICES

LIBERTY LODGE BOYS TRAINING SCHOOL

Audience: Children (0-11) and Adolescents (12-17)

Primary Phone: 1-784- 457-1580

THE FAMILY COURT

*Audience: Children (0-11); Adolescents (12-17); Adults (18+);
Parents and Families*

Primary Phone: 1-784-451-2477

SOCIAL PROTECTION

Audience: Adults (18+); Parents and Families

Primary Phone: 1-784-456-1111
*Director Social
Protection Ext. 3905*

*General Office,
Social Protection
Ext. 3902.*

HEALTH SECURITY UNIT

*Audience: Children (0-11); Adolescents (12-17); Adults (18+);
Parents and Families*

Primary Phone: 1-784-453-2351

MENTAL HEALTH CLINICS

*Audience: Children (0-11); Adolescents (12-17), Adults (18+);
Families and Parents*

Enhams District Clinic **Primary Phone:** 1-784-458-4262

Buccament PolyClinic **Primary Phone:** 1-784-458-7191

Mental Health
Rehabilitation
Centre **Primary Phone:** 1-268-458-6185

MENTAL HEALTH REHABILITATION CENTER

*Audience: Children (0-11); Adolescents (12-17); Adults (18+);
Parents and Families*

Primary Phone: 1-784-458-4240

EDUCATION



STUDENT SUPPORT SERVICES

The **Student Support Services** provide a number of services to children, adolescents, parents and families. These include: Individual and Family counselling; Conducting psychological assessments; Facilitating Parenting Workshops; Providing counselling for teachers; Facilitating workshops for teachers; Offering behaviour modification vacation day camps for children, and Providing short term behavioural and academic support for students temporarily excluded from mainstream schools.

SOME SERVICES OFFERED:

- ➔ Anti-bullying Programmes
- ➔ Child-centered therapy
- ➔ Cognitive Behavioral Therapy
- ➔ General Counselling
- ➔ Family therapy
- ➔ Grief Counselling

THE DETAILS:

Audience: Children (0-11); Adolescents (12-17); Adults (18+); Parents and Families

Language: English

Address: New Montrose, Kingstown, St. Vincent and the Grenadines

**Services provided to those on the main island but services are extended to all islands*

Hours of Operation: Monday - Friday
8:00AM - 3:00PM

Contact Details:

Primary Phone: 1-784-457-1188

Email: moesssvg@gmail.com

ACCESSIBILITY:



ACCESSING SERVICES:

UNDER 18?:

You can make appointments by **phone** and **in person** by visiting the facility.

Generally, you need **parent consent** to access services and you must be accompanied by a trusted adult for the first visit.

18 AND OVER?:

You can make appointments by **phone** and **in person** by visiting the facility.

You can also access services by **referral**.

Wait time for appointment: Same Day
Typical length of session: 30 to 45 minutes

COUNSELLING DEPARTMENT ST. VINCENT AND THE GRENADINES COMMUNITY COLLEGE

The St. Vincent and the Grenadines Community College is divided into four divisions and has full-time and part-time courses. The organization is a statutory body under the Ministry of Tertiary Education. **SVGCC Counselling Department** provides individual counselling (in-person/virtual/phone) and other related services and referrals (including medical, psychiatric, social support, sexual & reproductive health services) to students and staff of SVGCC. We conduct wellness and other workshops/ knowledge-sharing activities and create and publish newsletters with tips on mental health/ psychosocial well-being.



SOME SERVICES OFFERED:

- ➔ Anger Management
- ➔ Clinical Mental Health Counselling
- ➔ Conflict Resolution
- ➔ General Counselling
- ➔ Suicide Prevention
- ➔ Trauma-based Counselling

ACCESSIBILITY:



THE DETAILS:



Audience: Adolescents (12-17); Adults (18+);
Parents and Families

Language: English

Address: Glen, Villa, Kingstown, St. George,
St. Vincent and the Grenadines

**Counselling Rooms are located at each Division*

Hours of Operation: Monday - Friday
8:00AM - 3:00PM

Contact Details:

Primary Phone: 1-784-457-4503

Counsellor office extensions:

368 (Counsellor Room 2)

375 (Counsellor Room 1)

Email: counsellingdept@svgcc.vc

Website: <https://www.svgcc.vc/>



[St. Vincent and the Grenadines Community College](#)



[svgcommunitycollege](#)



[SVGCC Channel](#)

ACCESSING SERVICES:

UNDER 18?:

And enrolled as a student at the college, you can make an appointment by **phone**, **email** and **in person** by visiting the facility. You can also access services by **walking in**.

You are **not required to be accompanied by an adult** to access services and you do not need parent consent. You can bring a friend to the appointment.

18 AND OVER?:

You can make an appointment by **phone**, **email**, and **in person** by visiting the facility. You can access services by **walking in**.

You are **not required to be accompanied by an adult** to access services and you do not need parent consent. You can bring a friend to the appointment.

Typical length of session: 45 minute to 1 hour



Gentle Reminder: Self-care is not selfish.



CHILD PROTECTION AND SOCIAL SERVICES



CHILD DEVELOPMENT DIVISION

The **Child Development Division** is the mandated child protection agency and has the responsibility for providing services and programmes aimed at advocating, educating, rehabilitating, strengthening and empowering families and providing care and support to abused, abandoned or neglected children and children in conflict with the law who requires our intervention. The Division offers services in Foster, Kinship and Institutional Care, Adoption, and the Division works closely with, and monitors the various residential homes in St. Vincent and the Grenadines.

KEY SERVICES OFFERED:

- ➔ Family Therapy
- ➔ General Counselling
- ➔ Grief Counselling
- ➔ Social Work Services
- ➔ Shelter
- ➔ Psycho-Education

THE DETAILS:

Audience: Children (0-11) and Adolescents (12-17)
**The Division supports children under care and protection/vulnerable children*

Language: English

Address: Halifax Street Kingstown St. Vincent and the Grenadines

Hours of Operation: Monday - Friday
 8:00AM - 4:15PM

**cases outside of these hours are dealt with as emergencies*

Contact Details:

Primary Phone: 1-784-456-1111
Director Child Protection Ext. 3915

Email: mobilisation1@hotmail.com

Child Abuse and 1-784-493-7576

Diversion Hotline: 1-784-493-6569

Child Abuse Hotline: 4211



[Ministry of National Mobilisation Social development & Youth SVG](#)

ACCESSIBILITY:



ACCESSING SERVICES:

UNDER 18?:

You can make an appointment by **phone** or **in person** by visiting the facility. You can access services by **walking in** or **referral**.

You do not need to have parent consent to access services and you do not need to be accompanied by a parent to the appointment.

You can bring a friend to the appointments.

18 AND OVER?:

The Division does not provide services to persons 18 years and older.

Wait time for appointment: Less than 2 weeks
 Typical length of session: 30 to 45 minutes

★ Don't be so tough on yourself. You're doing just fine!

SOCIAL PROTECTION DIVISION

The **Social Protection Division** provides interventions to the people of St Vincent and the Grenadines using a wide array of safety nets catering primarily to the needs of the poor, indigent and vulnerable persons in our society. The objective of the array of social safety nets available is to improve the social and economic condition of the most vulnerable and to enhance their standards of living.

KEY SERVICES OFFERED:

- ➔ Conflict Resolution
- ➔ Family Life Education
- ➔ General Counselling
- ➔ Grief Counselling
- ➔ Group Therapy/Interventions
- ➔ Social Work Services

ACCESSIBILITY:



THE DETAILS:



Audience: Adults(18+), Parents and Families

Language: English

Address: Halifax Street Kingstown St. Vincent and the Grenadines

Hours of Operation: Monday - Friday
8:00AM - 4:15PM

**In cases of emergencies, disasters, etc., the department is activated to provide services at any time*

Contact Details:

Primary Phone: 1-784-456-1111
Director Social Protection Ext. 3905
General Office, Social Protection Ext. 3902

Email: mobilisation1@hotmail.com
paunit4@gmail.com



[Ministry of National Mobilisation Social development & Youth SVG](#)

ACCESSING SERVICES:

UNDER 18?:

Persons under 18 are referred to Child Development Department for mental health and psychosocial support Services.

Social Protection works with families that are vulnerable and provides support to families with children with chronic illnesses and disabilities. Mental Health and Psychosocial support is provided to these families and children as needed. *Persons under 18 would need to be accompanied by trusted adult; they can bring a friend of a similar age to the appointment*

18 AND OVER?:

You can make an appointment by **phone** or **in person** by visiting the facility.

You can also access services by **walking in**.

Wait time for appointment: Less than 2 weeks
Typical length of session: 30 to 45 minutes

★ Don't be so tough on yourself. You're doing just fine!

GENDER AFFAIRS

Gender Affairs provides holistic interventions and services to clients who are victims/survivors of Gender-based violence, perpetrators of gender-based violence, and teen mothers, these include shelter, financial, immediate and psychosocial support through the referral pathway.



KEY SERVICES OFFERED:

- ➔ Anger Management
- ➔ Conflict Resolution
- ➔ Crisis Intervention
- ➔ Referrals
- ➔ Shelter
- ➔ Support Groups

**Gender Affairs facilitates victim support groups for clients who are survivors of gender-based violence*

ACCESSIBILITY:



THE DETAILS:



Audience: Adolescents (12-17) and Adults (18+)
**The Division supports person in St. Vincent and the Grenadines*

Language: English

Address: Halifax Street, Kingstown, St. Vincent and the Grenadines

Hours of Operation: Monday - Friday
 8:00AM - 4:15PM

Contact Details:

Primary Phone: 1-784-456-1111 ext 3869
Coordinator Gender Ext. 3870

Domestic Violence Hotline: 4210/4211

Email: gendersvg@gmail.com



[Ministry of National Mobilisation Social development & Youth SVG](#)

ACCESSING SERVICES:

UNDER 18?:

You can make an appointment by **phone** or **in person** by visiting the facility. You can access services by **walking in** or **referral**.

You also **need parent consent** to access services and need to be accompanied by a trusted adult. You can bring a friend to the appointment.

18 AND OVER?:

You can make an appointment by **phone** or **in person** by visiting the facility.

You can access services by **walking in** and **referral**.

Wait time for appointment: Same Day
 Typical length of session: 30 to 45 minutes



Note to self: It's okay to ask for help!

LIBERTY LODGE BOYS TRAINING SCHOOL

The **Liberty Lodge Boys Training School** is a government run institution that provides behavior, social and psychosocial intervention to both **Juveniles** and children in care and protection. It is a type of referral system to assist with **Juveniles** who are in conflict with the law.



KEY SERVICES OFFERED:

- ➔ Conflict Resolution
- ➔ General Counselling
- ➔ Group Therapy/Interventions
- ➔ Peer Counselling
- ➔ Psychotherapy
- ➔ Social Work Services

ACCESSIBILITY:



THE DETAILS:



Audience: Children (0-11) and Adolescents (12-17)

**The Training School focuses on juveniles in conflict with the law, child abuse survivors (male), children who are abandoned by parents, and children who show signs of anti-social behavioral issues*

Language: English

Address: Liberty Lodge, Green Hill, Kingstown St. George, St. Vincent and the Grenadines

Hours of Operation: Monday - Friday
8:00AM - 5:00PM

**The Training School is open from 9:00 AM - 12:00PM on elect Saturdays*

Contact Details:

Primary Phone Number: 1-784- 457-1580

Email: svgchild.ccpu@gmail.com

ACCESSING SERVICES:

UNDER 18?:

Referrals, which are may be issued by the Court, Ministry of Education, Director of Child Development Division, **are mandatory** to access services.

You can bring a friend to the appointments.

18 AND OVER?:

Services are not available for persons 18 and older.

Wait time for appointment: Less than 1 week
Typical length of session: 30 to 45 minutes



We all need a little extra help sometimes!

A photograph of a waterfall cascading down a rocky cliff in a dense tropical forest. The water is white and frothy as it falls. The surrounding vegetation is lush and green, with many ferns in the foreground and hanging vines on the cliff face. A blue banner with the word 'HEALTH' is overlaid across the middle of the image.

HEALTH

MENTAL HEALTH REHABILITATION CENTER

The **Mental Health Rehabilitation Center** is the lone Psychiatric institution in St. Vincent and the Grenadines. The Center provides psychotropic interventions, counseling and social work services.



SOME SERVICES OFFERED:

- ➔ Clinical Mental Health Counselling
- ➔ Cognitive Behavior Therapy
- ➔ General Counselling
- ➔ Pharmacological Management
- ➔ Psychiatric Assessment
- ➔ Suicide Prevention

ACCESSIBILITY:



THE DETAILS:

Audience: Children (0-11); Adolescents (12-17); Adults (18+); Parents and Families

Language: English

Address: Glen, St. George, St. Vincent and the Grenadines

**Services are tailored to the Main Island*

Hours of Operation: Monday - Friday
8:00AM - 4:15PM

Contact Details:

Primary Phone: 1-784-458-4240

Email: mhcsvg@gmail.com



[SVG Health](#)



[Ministry of Health \(SVG\)](#)

ACCESSING SERVICES:

UNDER 18?:

You are **required to have** parent consent to access services. Once consent is received, you can access services by walking in or referral.

You are **not required to be accompanied by an adult** to access services. You can bring a friend to the appointment.

18 AND OVER?:

You can make an appointment by **phone and in person** by visiting the facility. You can access services by **walking in (pending availability)** and **referral**.

Wait time for appointment: Less than 1 week
Typical length of session: 45 minutes to 1 hour



Gentle Reminder: Reaching out for help is a sign of strength!

MENTAL HEALTH CLINICS

Mental Health Services provided by the Mental Health and Wellness includes both in-patient psychiatric services at the Mental Health Rehabilitation Centre and out-patient clinics throughout the mainland, St. Vincent, and the Grenadines. The Community Mental Health Team conducts field visits to provide additional support to service users with challenges related to adherence. Additional services are available through social work and community psychology at the following referral hospitals: Milton Cato Memorial Hospital, the Modern Medical Diagnostic Centre, and the Levi Latham Health Centre.



SOME SERVICES OFFERED:

- ➔ Anti-bullying Programmes
- ➔ Art Therapy
- ➔ Clinical Mental Health Counselling
- ➔ Conflict Resolution
- ➔ General Counselling
- ➔ Suicide Prevention

ACCESSIBILITY:



ACCESSING SERVICES:

UNDER 18?:

You are **required to have** parent consent to access services. Once consent is received, you can access services by **walking in** or **referral**.

You are **required to be accompanied by a trusted adult** to access services. You can bring a friend to the appointment.

18 AND OVER?:

You can make an appointment by **phone** and **in person** by visiting the facility. You can access services by **walking in (pending availability)** and **referral**.

Wait time for any appointment: Less than 2 weeks
Typical length of session: 45 minutes to 1 hour

THE DETAILS:



Audience: Children (0-11); Adolescents (12-17), Adults (18+); Families and Parents

Language: English

Outpatient Mental Health Clinics:

Enhams District Clinic

*Tuesdays - 8:00AM - 12:00PM

Primary Phone:

1-784-458-4262

Buccament PolyClinic

*Wednesdays - 8:00AM - 12:00PM

Primary Phone:

1-784-458-7191

Mental Health Rehabilitation Centre

*Fridays - 8:00AM - 12:00PM

Primary Phone:

1-784-458-6185

The Community Mental Health Team visits the following areas monthly:

Orange Hill, Overland, Magum, Sandy Bay, Owia, Fancy
(1st Mondays)

Penniston, Vermont, Buccament, Layout, Barrouallie, Kearntons
(2nd Wednesdays)

Stubbs, Calder, Victoria Village, Mespo, Yambu, Richland Park
(3rd Wednesdays)

Mt. Pleasant, Mt. Grenan, Colonaire, Park Hill, South Rivers, Byrea, Chester Cottage, Georgetown, Dickson (1st Thursday)

Arnos Vale, Sion Hill, Redemption Sharpes, Green Hill, Old Montrose, Lowmans Leeward, Campden Park, Questelles, Clare Valley, Chauncey, Kingstown (2nd Thursday)

Spring Village, Coulls Hill, Troumaca, Rose Hall, Rose Bank, Petit Bordel, Chateaubelair, Fitz Hughes (3rd Thursday)

Simon, Biabou, Cedars, Lowmans Winward, Hadley's Village, Chapmans, Greiggs, Lauders, Diamonds, New Grounds
(4th Thursday)



Today is a good day to be kind to your mind.

HEALTH SECURITY UNIT

The **Health Security Unit** leads internal Disaster Management, external coordination of Health Disaster Mitigation and Response, and collaborates and coordinates with external stakeholders to mitigate and respond before, during and after a disaster.



SOME SERVICES OFFERED:

- ➔ Anger Management
- ➔ Crisis Intervention
- ➔ Grief Counselling
- ➔ HIV/STI Support
- ➔ Peer Counselling
- ➔ Pharmacological Management

ACCESSIBILITY:



THE DETAILS:

Audience: Children (0-11); Adolescents (12-17); Adults (18+); Parents and Families

**The Unit is focused on children and adults exposed and or living with HIV, STI treatment and Staff within the Ministry of Health*

Language: English

Address: New Montrose, Kingstown, St. Andrew

St. Vincent and the Grenadines

Hours of Operation: Monday - Friday
8:00AM - 4:00PM

Contact Details:

Primary Phone: 1-784-453-2351

Email: healthsecunitsvg@gmail.com

ACCESSING SERVICES:

UNDER 18?:

You can make appointments by **phone** and **in person** by visiting the facility. Appointments are mandatory.

You are **not required to be accompanied** by an adult to for initial consultation, and you do not need parent consent.

Referrals, which can be issued school. a healthcare provider, MOHWE psychosocial team, are **required to access clinical services**.

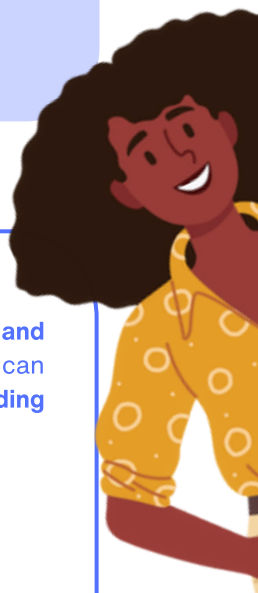
18 AND OVER?:

You can make an appointment by **phone** and **in person** by visiting the facility. You can access services by **walking in (pending availability)**.

Wait time for appointment: Same Day
Typical length of session: Less than 30 minutes



One day, one step at a time, friend!.





EMERGENCY AND DISASTER RESPONSE

NATIONAL EMERGENCY MANAGEMENT ORGANISATION (NEMO)

The **National Emergency Management Organisation (NEMO)** was established in 2002 to coordinate the use of all available resources (local, regional, and international), to ensure that all the people of St. Vincent and the Grenadines are better able to mitigate against disasters, prepare for disasters, respond to disasters and recover from the impact of disasters in the shortest possible time.

NEMO does not offer MHPSS Services as it primarily serves as a coordinating mechanism in disasters. They may make referrals to other agencies as needed.

ACCESSIBILITY:



THE DETAILS:



Audience: Children (0-11); Adolescents (12-17); Adults (18+); Parents and Families

Language: English

Address: Old Montrose
Kingstown

Hours to Operation: **Monday - Friday**

* During emergencies the days of operations may extend to Saturdays and Sundays

Contact Details:

Primary Phone Number: 1-784-456-2975

Email: nemosvg@gov.vc

Website: nemo.gov.vc



[NEMO St. Vincent and the Grenadines](#)



JUSTICE

THE FAMILY COURT

The **Family Court** was established as a Court of Record in 1992 and became operational in 1995. The Court sits in camera and is presided over by a Magistrate who is a judicial officer and carries out its statutory functions with the support of its members of staff comprising eighteen persons, including three counsellors. The Court has sole jurisdiction to deal with matters such as spousal and child maintenance, custody and access, domestic violence, adoption, sexual offences and offences including juveniles.



KEY SERVICES OFFERED:

- ➔ General Counselling
- ➔ Mediation

ACCESSIBILITY:

THE DETAILS:

Audience: Children (0-11); Adolescents (12-17); Adults (18+); Parents and Families

Language: English

Address: E Moussa Bargain Enterprise Building, Lower Bay Street, Kingstown, St. Vincent and the Grenadines

Hours of Operation: Monday - Friday
8:15AM - 4:15PM

Contact Details:

Primary Phone: 1-784-451-2477

Secondary Phone: 1-784-456-1111

Email: familycourt2@yahoo.com

Website: www.gov.vc

ACCESSING SERVICES:

UNDER 18?:

You can make appointments by **phone** and **in person** by visiting the facility.

You can access services by walking in and referral. You are **not required to be accompanied** by an adult, unless the Counsellor deems it necessary.

18 AND OVER?:

You can make an appointment by **phone** and **in person** by visiting the facility. You can access services by **referral**.

Wait time for appointment: Same Day
Typical length of session: Less than 30 minutes

Visit www.youngcaribbeanminds.com
to download the most recent version of this directory
and for more Mental Health resources such as
workbooks, videos, games, apps, toolkits and more.

